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STUDENT ESSAY

TRAINING APPLICATIONS OF ARTIFICIAL INTELLIGENCE

BY

LIEUTENANT COLONEL JOHN F. KEITH

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cation of training devices. A new field of computer technology which uses				
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USAWC MILITARY STUDIES PROGRAM PAPER

Training Applications of Artificial Intelligence

An Individual Essay

by

Lieutenant Colonel John F. Keith

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US Army War College Carlisle Barracks, Pennsylvania 17013 23 March 1987

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AESTRACT

AUTHOR: John F. Keith, LTC, FA

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Training Devices and simulations are becoming increasingly more important as a means of producing combat ready soldiers. lodays Army Trainer finds himself facing training inhibitors such as complex weapons systems, rising ammunition and operating costs, safety restrictions and noise follution. A potential solution to these inhilitors can be found in the emerging sophistication of training devices. A new field of computer technology which uses advanced programs to approximate human thought processes has particular appeal. This field called Artificial Intelligence (A1) has the ability to capture expertise in a particular field and use that incollege to teach trainees or assist them in a diagnostic process. Of particular benefit to the Field Artillery is such an Expert System which can be used to teach the skills required of a Fire Support Officer (FSC). Present methods used by the U.S. Army Field Artillery School require a Fire Support Officer to develop expertise through service in the field. Expert Systems can be used to develop highly qualified ISC's so they are ready to perform when they first report to meneuver units. Additionally Expert Systems can be developed to assist mechanics in the diagnosis and repair of the complex systems which make up todays hield Artillery. Training Levelopers must be made aware of this energing technology in order to develop the next generation of training devices.

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As leaders in an Army attempting to provide for the defense of our nation in a complex, highly technological, rapidly evolving world, we find ourselves faced with the same tasks which consumed the thoughts of those who led our Army a century ago. The principal task is still to train soldiers so they possess the essential skills and considence required to win the next war on today's incredibly hostile battlefield. Our history contains too many examples of first battles lost because of ill-trained soldiers, and the examples are not confined exclusively to the enlisted ranks. The trainers of today will not necessarily find any fewer obstacles to training, but there may be new solutions to their dilemma in the form of sophisticated, technologically advanced training cevices and simulators.

The special ability of training devices becomes obvious when conventional training techniques are ineffective because of complex systems or limited training opportunities. Costly systems and systems which consume large amounts of fuel or cause excessive noise may have only one practical alternative, training devices or simulators. Lecause of the lack of a training device for use in training repairmen for the Firefinder radar, the actual piece of equipment is used. Faults are intentionally placed in the system then the system is turned over to the student to practice fault finding procedures. Errors on the part of the students often result in damage to other subsystems which have amounted to over \$100,000 a year. Certainly training to achieve nuclear surety proficiency among artillery crews would be virtually impossible without training devices. The complexity of training devices or simulators can equal or in some cases exceed the complexity of the actual weapon or system being replicated. Individual

as well as crew proficiency, even on the most complex systems, can be raised because of repetition, feedback and the resultant evaluation opportunities which are essential to all training.

hoise abatement is another benefit derived from using training devices and is becoming nore important in training areas adjacent to highly populated areas such as those found in the Federal kepublic of terrany or in the Northeastern United States. The impact of noise abatement is restricting the already limited artillery firing ranges at Crafenwechr, virtually eliminating artillery firing after midnight and on weekends. The special training needs of the Reserve Components seen to be well served by training devices. because training opportunities are so limited, maximum efficiency of training time is essential. Lack of facilities, long distance between units which must train as a team and the space constraints of ar armory are problems susceptible to the training device solution. 176 h.i. Icaple, Chief of the Lational Guard Eureau, when asked how he could improve the training in National Guard units located in highly urban areas with no training areas within easy commute replied, "much greater use of training devices." As Feserve Component units are becoming increasingly vital to our war fighting capability, their special needs must be accorrodeted.

Often training devices have uses for which they were not intended. The Low Cost Indirect Trainer (LITE) was developed for the field artillery to curt the spiraling cost of 155 mm high explosive projectiles. The LITE round consists of a cheaper cast iron round with a black powder spotter charge instead of the milled steel projectile filled with composition h

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explosive. The LITR is not the financial success some had hoped because it ended up costing almost 90% of the price of a conventional round; however, with its greatly reduced flash and bang, it has solved some of the noise reduction problem in Germany and Massachusetts. Cost reductions although desirable are not always attained, but training devices can often overcome other problems which preclude reasonable use of the actual system.

Despite all this promise, trainers are cautioned that devices and simulators are not a panacea for all training requirements that one can expect to encounter. They are for the most part created for a specific purpose and have distinct limitations. They can be no better than the programs which outline their use. Levices which are so restrictively controlled at the Post level that they are next to impossible to obtain will not be used by the company commander or platoon sergeant. Training managers at all levels must integrate the use of these devices into the overall training plans of their units for the full benefit of training devices to be realized.

One of the shortcomings associated with training devices is the extremely long time that elapses between identification of the need for a device and when the device can be found in the hands of soldiers. The procedures for the acquisition of devices other than the simple training aids which can be fabricated by the local Training and Audiovisual Support Center (TASC) is the same procedure required for the acquisition of major weapon systems. The procedures calls for competitive bids to be let by interested civilian firms and often takes eight to nine years to produce a product.

Training devices can cover a rather large spectrum from simple, locally produced comices to extremely sophisticated simulators which use physical replication, symbolic or even procedural duplication to represent certain aspects of a functioning syster. The level of sophistication in the Arry at this point appears to lag behind the Navy and Air Force. A quick stroll around the display booths at any annual Interservice/industry Training Systems Conference will fill the average Army trainer with awe as he views computer driver simulators that allow a filot to land a simulated aircraft on the pitching deck of an aircraft carrier. The simulator can replicate day or night landings under any weather condition the trainer cares to dial up. All this is done without expending jet fuel or aircraft carrier time. That the army does not have such sophisticated devices is not intended as a criticism since with the possible exception of the Etinger trainer and several helicopter simulators, the cost savings of Army training devices may not justify such levels of sophistication, nevertheless more sophistication, especially in the area of tattle simulations which are used to train commanders and their staffs is not only desired, it is essential.

and non-system. Those devices associated with and procured along with a piece or even a family of equipment or weapon is referred to as a systems device. The need, funding and justification for these devices is usually the responsibility of the Project Manager who is managing the actual piece of equipment. All other devices are normally referred to as hor-system devices. Proponent branch schools within TRALOC establish the need for any devices they require and submit to TRALOC and the Office of the reputy

Chief of Staff for Operations and Flans (CLCSCFS), hQLA for prioritization and funding. Competition for the dollars to support these devices is extremely keen, and devices which can be used by more than one branch such as FILES usually get the money. Once funded and approved, Army Material Command's Project Manager for Training Devices (11. Thank) located in Orlando, Florida, investigates the appropriate technologies and develops proposals for industry to consider for bidding. From a management point of view, the easiest and safest way to field a training device is along with the actual system, unfortunately when money for a project becomes tight the associated training device is the first thing to go in an effort to trim the fat. Such measures often result in false economies that manifest themselves in higher operating costs in the life cycle of the equipment. The previously rentioned example of using the Firefinder Ladars to train rechanics is proof enough.

That the time for training devices and simulators has arrived is not seriously in doubt considering what I have stated previously. They are generally cheaper and sometimes present the only means of improving proticiency, but they are ty no means inexpensive. Their cost rust produce some measurable benefit, and the development and achisition process rust be subject to management review. This concern was manifested in a vice thief of Staff directed army Lanagement beview of training devices and simulators conducted on 15 September 1986. The review examined the training device strategy of each proponent school as well as directing an overview which was to force the proponents to articulate how their device strategies fit into the overall training strategy. Also looked at were common issues

which effected all devices. This much needed review provided guidance on the development of devices such as a directive to use embedded devices to the maximum extent possible (an embedded device is one built into the actual equipment which will allow for operator/mechanic training and eliminates the need for a stand alone trainer).

A common dilemma facing the developer of training devices today which was not addressed by the Vice Chief's review is what I call the "chicken and the egg" syndrome. The problem in particular is matching training shortfalls which can be met with training devices with what technology is available in industry. The creation of a training device starts with a training developer writing a Training Levice Needs Statement (TENS) which broadly outlines what a device must do. If that individual does not know what can be done with new technology, he cannot imagine its use to satisfy previously unsatisfied needs or needs which have been poorly met with obsolete methods and technology. By the same token, training developers should not wander from one defense contractor to another shopping for new technology against which a need can be developed.

In the remainder of this paper I will explain a new computer technology; Artificial Intelligence which shows considerable promise in training device applications. I will use the field artillery branch device inventory to analyze and cite possible uses of this technology both for new devices and as replacements for obsolete devices.

I will now attempt to examine Artificial Intelligence (AI) as best can be done by a definite layman who blanches at the sight of a personal computer. The most difficult task facing the training developer of tomorrow is not understanding what the capabilities of AI are or what it can do for him, but understanding the plethora of definitions which are found in writings on the subject. AI is a relatively new idea which first appeared in the 1950's and in that short period of time has stirred the imaginations of those working with it as to its uses. The definition of AI is not a well-agreed upon fact, but the following is one I prefer. "AI is the part of computer science concerned with designing intelligent computer systems, that is systems that exhibit the characteristics we associate with intelligence in human behavior - understanding language, learning, reasoning, solving problems and so on."

Initial work in this field was found exclusively in the universities since practical, financially rewarding uses of AI appeared to be many years away. Early attempts to duplicate human cognitive behavior were inhibited because of both hardware and software limitations, but gradually these are being overcome. The microchip and newer generation computers proved to overcome the requirement for large memories essential for AI work, and workable software emerged by the early 70's. Scientists began to specialize into the different aspects of human behavior where AI could have applications and some were more successful than others. Today we have AI computers that can understand and react to verbal commands and can "read" symbols. Unfortunately, for the training developer learning was one example of cognitive behavior which was not successful. Originally it was hoped we could come to understand how humans learned. The training implications of this are obvious, shorten training time in institutions, no more

before going on to describe what practical applications are feasible with an Expert System, let me further clarify what they are by contrasting them with ordinary applications of conventional programs. In an Expert System, the program itself is only an interpreter or reasoning mechanism and ideally the programs or reasoning rules can be changed with different tut acceptable solutions being produced. In a conventional program, changes are not so easily lade and may result in system crashes or worse. terhaps the liggest differences are to be found in the input and output or answers. Expert Systems will accept any input pertinent to the domain; conventional systems will accept only specific bits of information. Conventional systems only give one correct answer or at best a limited list of acceptable answers. Expert systems on the other hand can reach several corclusions and give the probability of each occurring. It will give justifications (an explanation of how it arrived at a conclusion) and state why certain corolusions were not reached. If this application is one that clearly has the greatest cornercial application and there are several successful programs to be found in rather diverse fields. Acequate hardware is available to hardle most Expert Systems, but there does not appear to be a language that suits all kines of systems, e.g. some may not handle graphic symbols very well although progress is continuing in this area. An Expert System by its very nature possesses an exceptionally large storage or memory and extensive search procedure which causes it to be slower than conventional programs. This shortfal ray, if not evercome limit its practical use in military applications such as flight aids in high performance aircraft.

Although Expert Systems have significant limitations the one area that has proven to be economically successful is in what is referred to as the

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consultation system. These systems do not replace humans, but serve as expert advisors in the solution of complex problems. Examples are those that dignose disease, interpret geophysical and sonar data, and make legal judgements. The havy has developed an expert based simulation of the complex stear powerplants found on slips. The simulator can replicate mechanical symptoms and provide expert assistance in finding solutions. Another system called "Prospector" is used to analyze the geological finding in an area determining if mineral deposits are present in sufficient quantity to justify high cost mining. This system was responsible for the discovery of molybdenum deposits in Washington worth an estimated \$100 million. 12

serious drawlacks which must be taken into consideration when planning for its use. The first problem is to determine the domain about which knowledge is to be gained. Fort one must find the experts in that domain and capture their knowledge. Identifying experts in cardiovascular disease is not too difficult, but finding an expert in the duties of a company fire support officer (ECC) is not easy. What lieutenant can tell you all that is needed to know about being an ECO in an arror, bufantry, airborne, Airrobile, bight and Cavalry company, fighting in the arctic, descri, jungle or thropean plains. Once that expert or even letter, panel of experts, have been identified they must share that browledge with programmers (who know little about medicine or artillery fires) who weave that knowledge into an expert System. These parties must neet regularly, say once a week, for extended periods of time depending on the size of the

domain. Once the system is created, then extensive debugging is required and only the experts can tell if answers are reasonable based on inputs given. The net result is that Expert Systems are costly, manpover intensive and require highly skilled programmers who are in short supply. Application of this costly technology by the military at present appears to be limited to decision support systems, knowledge based simulations, training aids and maintenance advisors. 13

I have selected the Field Artillery branch for analysis to determine suitability of Expert Systems for several reasons. First, I ar rost familiar with how the branch functions and the training device development strategy used in developing and acquiring new devices. Secondly, the hield artillery is a conflex system of systems which combines rigic physical principles, intricate equipment and weapons and the humanistic application of these principles and equipment in the "fop of war". Additionally the argunition and equipment is of sufficient cost to justify the development of costly expert Systems. Furthermore any device based upon an Expert Lyster vill be confined because of cost and complexity to use only as an institutional trainer. Acquisition of initial skills rather than the continuation of skills or sustainment training would be the result. Unly cost reductions associated with technological advances in storage and processing capability would allow for a small, economical device to be used in places such as the 7th Arry Training Center. Use of such devices as may be cavaloged could be made in conjunction with a lattalion's rotation to Grafenweotr.

The training device strategy of the LE army Field Artillery School (USAFAE) is based upon satisfying the needs of the field as determined by feedback. Specific training shortfalls are analyzed to determine if the creation of a training device will eleviate that shortcoming. The ideal new training device must develop actual combat skills, reduce dependence on use of actual tactical equipment and costly amountaion, reduce the number of instructors, make the use of embedded technology and provide a measurable cost reduction.

The devices which are currently in the field are adequate but lack the sophistication to train some complex, highly interrelated tasks such as those performed by the fire support officer (formerly called the line tupport lean (hief or FIG1 Chief) at company level and above. Artificial Intelligence is seen as the key to the creation of a simulator which can teach these tasks. 14 I agree with this assessment and will provide detailed analysis later.

know what functions are performed by that branch. The acquisition of targets is the starting point and can be accomplished through radars, direct observation, the new hemotely Hiloted Vehicle and by unranned sensors. Once a target is identified, it is passed to the brain of the hield Artillery where command central and coordination (C³) is performed. The output of that function is the fire order which is passed to the element which performs the final function of attacking the targets, the weapons and ampunition group. Hield Artillery then is made up of a

target acquisition system, a command and control system and a weapors Levices can be found to train both operators and maintenance personnel who are associated with equipment or weapons in each of the systems. Each system however has inputs and outputs which cause them to interact with each other. So strong is this interaction that it is difficult to train personnel in one system without having to depend on another. The fire direction personnel (C3 function) must have targets to attack and veapons to direct as well as feedback from both in order to develop and sustain their skills. Levices which replicate one system for use by another system are primitive if they exist at all. His area is a prime candidate for the development of new devices, but may require a level of sophistication only found in simulation. The next level where devices have an application is found in the interaction between the Field Artillery and other members of the combined arms team, Armon, Infantry, Air Lefense artillery, as well as the sister services, the many and hir lorce. he adequate devices are found at this level. Combined arms training is only accomplished through the very contly use of actual forces in such places as the Lational Training Center. I don't mean to imply that actual conlined arms training is not the best way to train but that it is so costly and resource intensive that it is not done often enough to sustain essential skills especially with the turrover rates which plaque our units. A device which would break the Labit of branches training in spendid isolation would be clear at any cost. The level of complexity is the lowest for those devices found within a system or function. It is higher for those devices which are used between systems and highest between branches.

As 1 previously mentioned, expert Systems can be used to create decision support devices, knowledge based simulators, and maintenance advisors. I can see uses for all these in various functions of the field artillery which I will explain in detail later.

One aspect of Al which some believe has particular provise is that of intelligent lutors. This use is a variation of the Expert Lyster which uses an entecded test to determine the level of knowledge and ability to learn, of each student. Using this knowledge the program would design an individual learning vehicle for each student and accimister that instruction. 15 I have serious doubts about the potential for this program and maintain that computer assisted instruction such as is found today will remain at its present level until much more is known about the human cognitive or learning process. Levertheless, the LL Army Air Leferse school is developing a laintenance Computer for haul-intelligence institutional instructor (LACL-111) in an ettempt to overcome a major problem that las plagued the many system, poorly trained maintenance personnel. I do not share the optimism of the Air Lefense School and will not reconnere al based computer assisted instruction because of cost, but will below the test of teaching lasic fact to conventional classroom instruction. Lecision support devices, situlators and acvisors are currently found in confercial application and I will limit by reconfencations to these applications.

The specific skills and equipment found within the Target acquisition function are those associated with the Tirefricer redars (AA/TIC 56 are 57) the remotely fileted wehicle (TIV) and the various human observers, the

company level fire support officer (HST), contant observation/Lasing Team (CCLT) and the hattalion observation posts (T's) CCLTS were developed as a result of the Close Support Study Group I.1 which recommended three CCLT's per maneuver brigade, each equipped with a laser designator to increase the ability of the artillery to accordate the large number of targets found in today's ultra-hostile battlefield. Ci's are cleated at the battalion level by using survey personnel and is an attempt to further increase target acculation/servicing by the artillery. For purposes of this essay, I will group all observers to include the observer to be found in the recently approved advanced belief ter improved frogram under the same date, as the company level ESG. It is the maintenance personnel in the recent and all the can best make use of the an technology in the form of maintenance advisors.

In the opinion, maintenance acvisors represent the best chance for successful use of Al in the rielo Artillery. Although it cannot be regarded as strictly a training device, its use greatly reduces the time required to train mechanics and the requirement for subsequent sustaining training. Paintenance advisors timinize the problems associated with rost expert Systems because of the well defined domain (how remy components of a piece of equipment can fail) and the identification of expents is einphified. The maintenance acrossor would require no more equipment than a personal computer. It would require the mechanic to state the basic symptoms, circuit that a certain test be performed and depending on the complexity of the system reach a conclusion in a half coler iterations. For convenience sale the sovisor could use specch recognition to answer

questions posed by the computer rather than go lack to the terminal to type a reply. For example, the computer displays "Check the voltage at junction low 2 outlet". Is it 12 volts plus or minus 2 volts?" The recharic who may be under a vehicle merely replies AFFIRMATIVE and the computer proceeds to the next step in the diagnostic process. The naintenance advisor could even have a built-in help system. If the mechanic did not know where junction box 2 was located, he would press a function key and a schematic or other aid would appear. The result would be fewer diagnostic problems which lead to expensive replacement of perfectly good parts not to mention greatly reduced "down time". The rost persistent problem in complex systems, lack of highly skilled mechanics, would be virtually eliminated.

hairtenance acvisors programs would not be limited to target acquisition systems, but have applicability in the contant and control area, especially with the laChill system and its replacement the advanced rield artillery factical late tystems (AlAhte), and the veapers and ammunition group. They have special appeal in that they are relatively simple systems with a high probability of success. One must not forget that Al is a rather irrature technology that has require considerable front and development and extensive delegging. In feel that starting out shall and having initial successes will cause a degree of confidence in the process and make future, highly complex are nore hemon-like application more acceptable. If cost cannot be justified at the unit/operator level, then certainly the volume at the birect Support and General Support level will be sufficient. Levelopment of maintenance advisors should not be confined to hield artillery Systems, but itsy have commonality with all tranches.

host advocates of Expert Systems view their value in the expert assistance they lend to an individual who possesses lesser shills and certainly that is the case, however, I see additional berefits. Expert tystems when used to generate knowledge based simulations can grow an expert in far less time than normal because of the ability to subject the student to constant rejetitions and instant feechack. An expert in this case is not only someone who possesses the majority of the known facts in a domain, but because of years of experience can analyze the array of facts in a situation and can automatically discount some solutions as unworkable and almost by intuition arrive at the correct conclusion. Expert Systems in the form of knowledge simulators can create experts in a fraction of the time that can be done normally. The acquisition of facts however is still contined to traditional methods. The ability to make experts strikes at the heart of one of the most vering training problems facing field artillery, producing qualities fire support officers at the company and lattalion level.

In the field artillery, the ESC is the link between the Artillery and the maretver arms and therefore performs a lightly complex task which is virtually impossible to replicate using conventional computer programming. The level of concern expressed by USARS is evident when one considers that two conferences are field arrually at form till, one for comparders and one for fire support officers (commanders are not included). Responses from the field to USARS on tire support lessons learned included the following:

. The best FSC's are former commanders.

. The Trigade FSG should always be a major.

- . The Battalion FSO should always be a captain.
- The best men in the battalion regardless of rank should fill FIST and liaison slots.

In a nutshell use your best, most experienced (expert) personnel in fire support positions.

A review of the knowledge required of a company level fire support officer or FIST Chief will make clear why his unique training requirements are so well suited to an Expert System solution. Keep in mind that this position calls for a lieutenant with at best one year in the Army. He should know enemy and friendly fire support capabilities and limitations (artillery mortars, tactical aircraft, and naval gunfire). He must know friendly and enemy mareuver tactics, planning style and SOP's. Additionally he must understand target engagement techniques as well as munitions effects in order to optimize effects on targets. With this knowledge he must develop fire plans that support maneuver commanders scheme. He must accomodate the maneuver commander's priorities, coordinate targets near or across boundaries to prelude fratricide, avoid target duplication, use special ammunitions such as smoke, illumination artillery deployed mines and plan for integrating FA fires and tactical air. He must be able to know how to use fires in support of the offensive, hasty attacks movement to contact, deliberate attack and then there is the defensive. Different division use different tactics when doing all of the above. 18 that this is a lot to expect from a young lieutenant is a mild understatement.

The best that LSAFAL can do at this point is teach petential 1117 chiefs all the facts or points of knowledge curing the officer lasic course and any follow-on course and send them to units where they will jet experience. history has proven that some will make the grade, but many do not. before Al, time was the only solution to the problem. The device which would greatly improve the quality of company level 150's vould be a contination of a decision aid program, a knowledge based simulator and an interactive viceo device. Again a basic knowledge would be acquired by conventional means, the simulator would have the ability to generate scenarios of varying complexity which could be determined by an instructor or by an entended test. The simulator would display information or a W screen with another screen displaying actual views of the terrain on which the lattle is to be fought. Use of the interactive video device to portray the terrain would allow the 190 to see the battlefield as he would fire the vision blocks of an Infantry Lighting Vehicle. The decision aid would generate an expert solution to the fire support planning and again to the execution portion for comparison to the students solution. Since Experts Lystems are not limited to a single school solution, but will produce several acceptable solutions, the learning experience becomes rultiples or the solution. Students can pain experience and become far none effective than was ever possible without ever laving been allowed to fail. Today's technology is capable of the device a have described above. The denom is well refined with established facts and experts are readily identifiable. if resources were unlimited, a device such as described above could be fielded within seven years. A good deal of that time would be consumed extracting the information from the experts and establishing a search recharism for the program.

The uses of Artificial Intelligence programs which I have nerticated are those which have the most practical near term applicability. In Expert System based decision and program would be of invaluable assistance to the fire direction officer who finds hirself overwhelmed on the modern target rich battlefield. Infortunately given today's technology, the program would take too long to reach a conclusion to be of any value. The air horde and army combat development community do not share my views since they are planning on using Al based decision systems in the proposed advanced fighter and experimental light belicopter (LLE). The most critical factor is that training developers must have of the advances being made in this field and its potential in revolutionizing training techniques.

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